

## Customer profiling for suitability assessment

A follow up survey on a sample of Italian intermediaries

2 March 2023, 10:00 - 12:00 (CET)

Auditorium Via Claudio Monteverdi, 35 - ROME

10:00 Opening remarks

Paolo Ciocca Commissioner, CONSOB

10:20 Evidence from CONSOB *Discussion paper* 

Paola Soccorso Research Department, CONSOB

Francesco Quaranta Intermediaries Department, CONSOB

10:55 Suitability assessment and investor protection

Francesco Adria Intermediaries Department, CONSOB

Gianpaolo E. Barbuzzi Alternative Financial Dispute Resolution Scheme

Michele de Mari University of Verona

Nadia Linciano Research Department, CONSOB

Matteo Rava Investor Protection and Sustainable Finance Dept, ESMA

11:55 Conclusions